

Who Needs Lifeline?

You can benefit from Lifeline if you answer yes to any of the following:

- You are home alone on a frequent basis
- You are at risk for falls
- You use adaptive devices to assist you with walking
- You are managing a medical condition
- You would feel more comfortable knowing help was always available

Comox Valley Lifeline Society



Delivering a World of Care, At the push of a button, 24 hours a day, 7 days a week.

Discover why more Canadians rely on Lifeline than all other personal response service providers combined.

Call us today!

The Comox Valley Lifeline Society

**392 10th Street
Courtenay, BC
V9N 1P5**

Phone Numbers:

**Cowichan Valley: 250 - 746 - 0814
Chemainus/Crofton: 250 - 246 - 3883
Sunshine Coast: 604 - 885 - 9501
Comox Valley: 250 - 338 - 4255
Campbell River: 250 - 286 - 4888
Vancouver Island North Dial Toll Free**

**Toll Free: 1 - 866 - 205 - 6160
Fax: 250 - 338 - 4922**

Lifeline

**PERSONAL EMERGENCY
RESPONSE SERVICES**

“Help at the push of a Button”



Our Community Offices

Serving:

**Cowichan Valley Lifeline
Chemainus — Crofton Lifeline
Sunshine Coast Lifeline
Comox Valley Lifeline Society
Campbell River Lifeline
And All of Northern Vancouver Island**

How Lifeline's Personal Help Button Keeps You Safe

The Lifeline service is very easy to use. One push of your Personal Help Button activates a hands free two-way Communicator system in your home. You are immediately connected with a Response Centre Associate who will promptly arrange for assistance and follow up to ensure you receive proper care.

What Is Lifeline?

Lifeline is a simple, convenient and effective way for people to access help while maintaining an independent lifestyle: Providing prompt and caring assistance twenty four hours a day, seven days a week at the touch of a button.

When you experience a fall, medical issue or other emergency, every second counts and if you are alone, delayed medical care can jeopardize your recovery and independence.

Lifeline offers a greater peace of mind for you and your family: Reassuring you and your loved ones that should an incident occur, appropriate help is available.

Your health and well-being is our only concern. We're always there when you need us.

How Lifeline Works



If you need help, push your Personal Help Button.



Your Lifeline Communicator Unit dials our Response Centre.



A Response Centre Associate assesses your situation and sends you the help you need.



Whether it is a family member, a neighbour or ambulance, Lifeline always sends you the help you need.

What You Need To Know

To subscribe to Lifeline, you will require "responders". Responders are people that you know who live five to ten minutes away from your home and have a key to your home. When you push your help button, we will call an ambulance if requested or responders to help. If no responders are available we will send emergency services. We encourage you to have a lock box or hidden key on site, so that emergency services will be able to access your home when no responders are available.

You will need to provide some basic medical information such as your medical conditions, allergies and doctor's name.

For information on how to get started, call the Lifeline Office in your area.